Agencies for Filing Student Complaints by State

**Alabama**
Alabama Department of Postsecondary Education  
P.O. Box 302000  
Montgomery, AL 36130-2000  
Telephone: 334-242-1998  
Fax: 334-242-0268  
[Complaint Process]  

**Alaska**
Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
[Complaint Process]  

**Arizona**
Arizona State Board for Private Postsecondary Education  
1400 W. Washington St.  
Phoenix, AZ 85007  
[Complaint Form]  

**Arkansas**
Arkansas Department of Higher Education  
23 Main St., Suite 400  
Little Rock, AR 72201  
[Complaint Form]  

**California**
Bureau for Private Postsecondary Education  
P.O. Box 980818  
W. Sacramento, CA 95798-0818  
[Complaint Form]  

**Colorado**
Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202  
[Complaint Process]  

**Connecticut**
Office of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
Telephone: 860-947-1822  
[Complaint Process]
Agencies for Filing Student Complaints by State

Delaware
Delaware Department of Education
Delaware Higher Education Office
Teacher and Administrator Quality
John W. Collette Resource Center
35 Commerce Way
Dover, DE 19904
Telephone: 302-857-3388
Complaint Process

District of Columbia
District of Columbia Education Licensure Commission
810 First Street, NE 9th Floor
Washington, DC 20002
Complaint Process

Florida
Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Fax: 850-245-3238
Complaint Process

Georgia
Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Telephone: 770-414-3300
Fax: 770-414-3309
Complaint Process

Hawaii
Hawaii Post-secondary Education Authorization Program
P.O. Box 541
Honolulu, HI 96809
Complaint Form

Idaho
Idaho Board of Education
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037
Telephone: 208-334-2270
Fax: 208-334-2632
Complaint Process
Agencies for Filing Student Complaints by State

Illinois
Illinois Board of Higher Education
1 N Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline:
217-782-2551
Complaint Process

Indiana
Indiana Board for Proprietary Education
Telephone: 317-464-4400
Complaint Process

Iowa
Iowa College Student Aid Commission
430 East Grand Ave.
5th Floor
Des Moines, IA 50309-1920
Telephone: 515-725-3400
Complaint Process

Kansas
Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421
Complaint Process

Kentucky
Kentucky Council on Postsecondary Education
Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Dr.
Suite 320
Frankfort, KY 40601
Complaint Process

Louisiana
Louisiana Board of Regents
Consumer Protection Division
Office of the Attorney General
P.O. Box 94005
Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889
Complaint Process
Agencies for Filing Student Complaints by State

**Maine**
State of Maine  
Department of Education  
23 State House Station  
Augusta, Maine, 04333-0023  
[Complaint Form](#)

**Maryland**
Maryland Higher Education Commission  
Office of the Attorney General, Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
[Complaint Process](#)

**Massachusetts**
Massachusetts Board of Higher Education  
One Ashburton Place  
Room 1401  
Boston, MA 02108  
[Complaint Process](#)

**Michigan**
State of Michigan  
Department of Licensing & Regulatory Affairs  
Corporations, Securities & Commercial Licensing Bureau  
Administrative Services Section-Complaint Intake  
P.O. Box 30018  
Lansing, MI 48909  
[Complaint Form](#)

**Minnesota**
Registration & Licensing  
Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108  
Telephone: 1-800-657-3866  
[Complaint Process](#)

**Mississippi**
Mississippi Commission on College Accreditation  
3825 Ridgewood Road  
Jackson, MS 39211-6453  
Telephone: 601-432-6372  
Fax: 601-432-6225  
[Complaint Process](#)
Agencies for Filing Student Complaints by State

Missouri
Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: 1-800-473-6757
Fax: 573-751-6635
Complaint Info

Montana
Montana University System
Office of the Commissioner of Higher Education
2500 Broadway
P.O. Box 203201
Helena, MT 59620-3201
Telephone: 406-444-6570
Complaint Process

Nebraska
Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: 402-471-2847
Filing a Complaint

Nevada
Nevada Commission on Postsecondary Education
8778 South Maryland Parkway, Suite 115
Las Vegas, NV 89123
Filing a Complaint

New Hampshire
New Hampshire Department of Education, Division of Higher Education, Higher Education
101 Pleasant Street
Concord, NH 03301
Telephone: 603-271-3494
Filing a Complaint

New Jersey
New Jersey Secretary of Higher Education
20 West State Street, 4th Floor
P.O. Box 542
Trenton, NJ 08625-0542
Telephone: 609-292-7225
Complaint Process
Agencies for Filing Student Complaints by State

**New Mexico**
New Mexico Higher Education Department  
2044 Galisteo St., Suite 4  
Santa Fe, NM  87505  
Telephone: 505-476-8400  
Complaint Form

**New York**
Office of College and University Evaluation  
New York State Education Department  
89 Washington Ave., Room 969 EBA  
Albany, NY 12234  
Telephone: 518-474-1551  
Fax: 518-486-2779  
Filing a Complaint

**North Carolina**
North Carolina Post-Secondary Education Complaints c/o Student Complaints  
c/o Student Complaints  
University of North Carolina System Office  
910 Raleigh Road  
Chapel Hill, NC 27515-2688  
Telephone: 919-962-4558  
Email: studentcomplaint@northcarolina.edu  
Complaint process

**North Dakota**
Director of Distance Education & State Authorization  
600 East Capital Ave.  
Bismarck, ND 58501-1217  
Telephone: 701-328-2678  
Filing a Complaint

**Ohio**
Ohio Department of Higher Education  
25 South Front Street  
Columbus, OH 43215  
Telephone: 614-466-6000  
Filing a Complaint

**Oklahoma**
Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
Telephone: 405-225-9100  
Complaint Process
Agencies for Filing Student Complaints by State

Oregon
Higher Education Coordinating Commission
ATTN: Complaints-ODA
775 Court St. NE
Salem, OR 97301
Telephone: 503-947-5716
Complaint Form

Pennsylvania
Bureau of Postsecondary & Adult Education
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
Complaint Form

Puerto Rico
Puerto Rico Council on Higher Education
P.O. Box 19900
San Juan, PR 00910-1900
Telephone: 787-641-7100
Fax: 787-641-2573
Complaint Process

Rhode Island
Commissioner of Higher Education
Rhode Island Office of Higher Education
Shepard Building, Suite 524
80 Washington Street
Providence, RI 02903
Telephone: 401-456-6008
Complaint Process

South Carolina
South Carolina Commission on Higher Education
Academic Affairs & Licensing
1122 Lady St., Suite 300
Columbia, SC 29201
Telephone: 803-737-2260
Fax: 803-737-2297
Complaint Form

South Dakota
South Dakota Board of Regents
306 E. Capitol Ave., Suite 200
Pierre, SD 57501
Complaint Form
Agencies for Filing Student Complaints by State

Tennessee
Tennessee Higher Education Commission
Division of Postsecondary State Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Telephone: 615-741-3605
Complaints

Texas
Texas Higher Education Coordinating Board
College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101
Complaint Process

Utah
Utah Division of Higher Education
Board of Regents Building
The Gateway
60 South 400 West
Salt Lake City, UT 84101
Telephone: 801-530-6601
Fax: 801-530-6001
Complaint Process

Vermont
Vermont Department of Education
120 State Street
Montpelier, VT 05620-2501
Telephone: 802-828-3135
Complaint Process

Virginia
Virginia State Council of Higher Education
101 N. 14th St., 10th Floor
James Monroe Bldg.
Richmond, VA 23219
Telephone: 804-225-2600
Complaint Process

Washington
Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Telephone: 360-753-7869
Email: Dainfo@hecb.wa.gov
Complaint Process
Agencies for Filing Student Complaints by State

**West Virginia**
West Virginia Higher Education Policy Commission  
Community & Technical College System of West Virginia  
1018 Kanawha Blvd. East, Suite 700  
Charleston, WV 25301  
Telephone: 304-558-4016  
[Complaint Process](#)

**Wisconsin**
University of Wisconsin System  
Academic Programs and Educational Innovation  
1612 Van Hise Hall  
1220 Linden Dr.  
Madison, WI 53706  
Telephone: 608-266-1996  
Fax: 608 264-8477  
[Complaint Process](#)

**Wyoming**
Wyoming Department of Education  
Hathaway Building, 2nd Floor  
2300 Capitol Avenue  
Cheyenne, WY 82002-0050  
[Complaint Form](#)