Agencies for Filing Student Complaints by State

**Alabama**
Alabama Department of Postsecondary Education  
P.O. Box 302000  
Montgomery, AL 36130-2000  
Telephone: 334-242-1998  
Fax: 334-242-0268  
[Complaint Process](#)

**Alaska**
Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
[Complaint Process](#)

**Arizona**
Arizona State Board for Private Postsecondary Education  
1400 W. Washington St.  
Phoenix, AZ 85007  
[Complaint Form](#)

**Arkansas**
Arkansas Department of Higher Education  
23 Main St., Suite 400  
Little Rock, AR 72201  
[Complaint Form](#)

**California**
Bureau for Private Postsecondary Education  
P.O. Box 980818  
W. Sacramento, CA 95798-0818  
[Complaint Form](#)

**Colorado**
Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202  
[Complaint Process](#)

**Connecticut**
Office of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
Telephone: 860-947-1822  
[Complaint Process](#)
Agencies for Filing Student Complaints by State

Delaware
Delaware Department of Education
Delaware Higher Education Office
Teacher and Administrator Quality
John W. Collette Resource Center
35 Commerce Way
Dover, DE 19904
Telephone: 302-857-3388
Complaint Process

District of Columbia
District of Columbia Education Licensure Commission
810 First Street, NE 9th Floor
Washington, DC 20002
Complaint Process

Florida
Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Fax: 850-245-3238
Complaint Process

Georgia
Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Telephone: 770-414-3300
Fax: 770-414-3309
Complaint Process

Hawaii
Hawaii Post-secondary Education Authorization Program
P.O. Box 541
Honolulu, HI 96809
Complaint Form

Idaho
Idaho Board of Education
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037
Telephone: 208-334-2270
Fax: 208-334-2632
Complaint Process
Agencies for Filing Student Complaints by State

**Illinois**
Illinois Board of Higher Education
1 N Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline:
217-782-2551
[Complaint Process](#)

**Indiana**
Indiana Board for Proprietary Education
Telephone: 317-464-4400
[Complaint Process](#)

**Iowa**
Iowa College Student Aid Commission
430 East Grand Ave.
5th Floor
Des Moines, IA 50309-1920
Telephone: 515-725-3400
[Complaint Process](#)

**Kansas**
Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421
[Complaint Process](#)

**Kentucky**
Kentucky Council on Postsecondary Education
Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Dr.
Suite 320
Frankfort, KY 40601
[Complaint Process](#)

**Louisiana**
Louisiana Board of Regents
Consumer Protection Division
Office of the Attorney General
P.O. Box 94005
Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889
[Complaint Process](#)
Agencies for Filing Student Complaints by State

Maine
State of Maine
Department of Education
23 State House Station
Augusta, Maine, 04333-0023
Complaint Form

Maryland
Maryland Higher Education Commission
Office of the Attorney General, Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
Complaint Process

Massachusetts
Massachusetts Board of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108
Complaint Process

Michigan
State of Michigan
Department of Licensing & Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
Administrative Services Section-Complaint Intake
P.O. Box 30018
Lansing, MI 48909
Complaint Form

Minnesota
Registration & Licensing
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Telephone: 1-800-657-3866
Complaint Process

Mississippi
Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: 601-432-6372
Fax: 601-432-6225
Complaint Process
Agencies for Filing Student Complaints by State

**Missouri**
Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
Telephone: 1-800-473-6757  
Fax: 573-751-6635  
Complaint Info

**Montana**
Montana University System  
Office of the Commissioner of Higher Education  
2500 Broadway  
P.O. Box 203201  
Helena, MT 59620-3201  
Telephone: 406-444-6570  
Complaint Process

**Nebraska**
Nebraska Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005  
Telephone: 402-471-2847  
Filing a Complaint

**Nevada**
Nevada Commission on Postsecondary Education  
8778 South Maryland Parkway, Suite 115  
Las Vegas, NV 89123  
Filing a Complaint

**New Hampshire**
New Hampshire Department of Education, Division of Higher Education, Higher Education  
101 Pleasant Street  
Concord, NH 03301  
Telephone: 603-271-3494  
Filing a Complaint

**New Jersey**
New Jersey Secretary of Higher Education  
20 West State Street, 4th Floor  
P.O. Box 542  
Trenton, NJ 08625-0542  
Telephone: 609-292-7225  
Complaint Process
Agencies for Filing Student Complaints by State

New Mexico
New Mexico Higher Education Department
2044 Galisteo St., Suite 4
Santa Fe, NM 87505
Telephone: 505-476-8400
Complaint Form

New York
Office of College and University Evaluation
New York State Education Department
89 Washington Ave., Room 969 EBA
Albany, NY 12234
Telephone: 518-474-1551
Fax: 518-486-2779
Filing a Complaint

North Carolina
North Carolina Post-Secondary Education Complaints c/o Student Complaints
c/o Student Complaints
University of North Carolina System Office
910 Raleigh Road
Chapel Hill, NC 27515-2688
Telephone: 919-962-4558
Email: studentcomplaint@northcarolina.edu
Complaint process

North Dakota
Director of Distance Education & State Authorization
600 East Capital Ave.
Bismarck, ND 58501-1217
Telephone: 701-328-2678
Filing a Complaint

Ohio
Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215
Telephone: 614-466-6000
Filing a Complaint

Oklahoma
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Telephone: 405-225-9100
Complaint Process
Agencies for Filing Student Complaints by State

Oregon
Higher Education Coordinating Commission
ATTN: Complaints-ODA
775 Court St. NE
Salem, OR 97301
Telephone: 503-947-5716
Complaint Form

Pennsylvania
Bureau of Postsecondary & Adult Education
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
Complaint Form

Puerto Rico
Puerto Rico Council on Higher Education
P.O. Box 19900
San Juan, PR 00910-1900
Telephone: 787-641-7100
Fax: 787-641-2573
Complaint Process

Rhode Island
Commissioner of Higher Education
Rhode Island Office of Higher Education
Shepard Building, Suite 524
80 Washington Street
Providence, RI 02903
Telephone: 401-456-6008
Complaint Process

South Carolina
South Carolina Commission on Higher Education
Academic Affairs & Licensing
1122 Lady St., Suite 300
Columbia, SC 29201
Telephone: 803-737-2260
Fax: 803-737-2297
Complaint Form

South Dakota
South Dakota Board of Regents
306 E. Capitol Ave., Suite 200
Pierre, SD 57501
Complaint Form
Agencies for Filing Student Complaints by State

Tennessee
Tennessee Higher Education Commission
Division of Postsecondary State Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Telephone: 615-741-3605
Complaints

Texas
Texas Higher Education Coordinating Board
College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101
Complaint Process

Utah
Utah Division of Higher Education
Board of Regents Building
The Gateway
60 South 400 West
Salt Lake City, UT 84101
Telephone: 801-530-6601
Fax: 801-530-6001
Complaint Process

Vermont
Vermont Department of Education
120 State Street
Montpelier, VT 05620-2501
Telephone: 802-828-3135
Complaint Process

Virginia
Virginia State Council of Higher Education
101 N. 14th St., 10th Floor
James Monroe Bldg.
Richmond, VA 23219
Telephone: 804-225-2600
Complaint Process

Washington
Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Telephone: 360-753-7869
Email: DAinfo@hecb.wa.gov
Complaint Process
Agencies for Filing Student Complaints by State

**West Virginia**
West Virginia Higher Education Policy Commission
Community & Technical College System of West Virginia
1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016
Complaint Process

**Wisconsin**
University of Wisconsin System
Academic Programs and Educational Innovation
1612 Van Hise Hall
1220 Linden Dr.
Madison, WI 53706
Telephone: 608-266-1996
Fax: 608 264-8477
Complaint Process

**Wyoming**
Wyoming Department of Education
Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050
Complaint Form