

# STATE POST-SECONDARY EDUCATION COMPLAINTS

## INFORMATION ABOUT STUDENT COMPLAINTS

The Licensure Division of the University of North Carolina General Administration serves as the official state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. If students are unable to resolve a complaint through the institution's grievance procedures, they can review the [Student Complaint Policy \(PDF\)](#), print out and complete the [Student Complaint Form \(PDF\)](#) and submit the complaint to:

North Carolina Post-Secondary Education Complaints  
c/o Student Complaints  
University of North Carolina General Administration  
910 Raleigh Road, Chapel Hill, NC 27515-2688

For more information, call (919) 962-4550 or send an email to: [studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu).

To file a complaint with the Consumer Protection Division of the North Carolina Department of Justice, please visit the State Attorney General's web page at: <http://www.ncdoj.gov/complaint>. North Carolina residents may call (877) 566-7226. Outside of North Carolina, please call (919) 716-6000. En Espanol (919) 716-0058.

If you choose to mail a complaint, please use the following address:

Consumer Protection Division  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001